

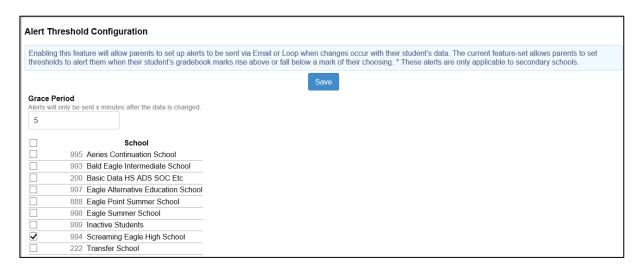
Alert Threshold

May 12, 2017

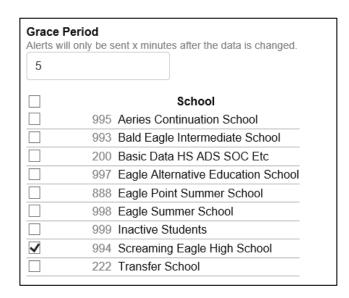
Grade Alert Thresholds for Parents

A **Grade Alert Threshold** can be enabled on a school by school basis for parents to assist in monitoring when their student's grades go above or below a configurable threshold. If enabled, the parent portal will display an Alert Options area on the parent Home page. Parents can then set up a threshold to receive alerts when the grade changes for the student. The Grade Alert currently only applies to secondary schools and looks at the **Gradebook Current Mark**.

The Alert thresholds can be enabled under **School Info | Configurations | Alert Thresholds** on the navigation tree. The following page will display.

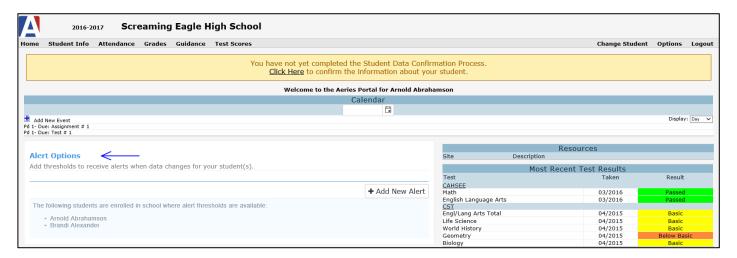


Enter a number of minutes in the **Grace Period** box. The number of minutes will determine how long it will take for the alert to be sent after a threshold has been reached. Using the checkboxes, select which schools to enable the Alert thresholds for.

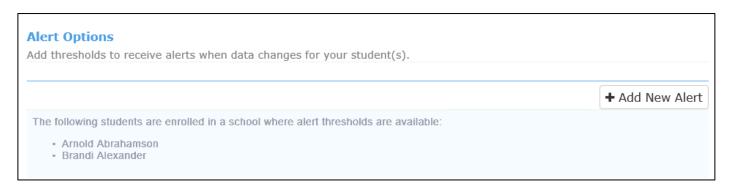


Note: Alert thresholds can only be used with Secondary schools. The School selection list will only display Secondary School names.

After a school has been enabled for Alert thresholds, the parent portal will display an **Alert Options** area on the parent **Home** page.



The Alert Options area will display the names of the students enrolled in a school where the alerts are enabled.



Clicking on the **Add New Alert** button will bring up 3 choices for the parent. Currently the first dropdown only has a selection for Mark. The second dropdown allows the parent to select the criteria of **Falls Below** or **Rises Above**. The third dropdown displays the mark to select for the threshold. Click the **+** symbol to add the threshold.



In the example below a threshold was set up to alert the parent if the student's mark falls below a B.



When a threshold is met, an email will be generated to alert the parent. If the district has Loop enabled, the alert notification will only be sent through Loop. If Loop is not enabled the alert will be sent using the portal account email.